

Terms and Conditions

The purpose of the “**Darling Harbour – Sail with Santa**” Competition is to provide Australian residents the opportunity to win a Sydney Harbour catered cruise experience on board the 1902 Steam Tug Waratah with Santa as a special guest on Saturday 10 December 2022 or 2 tickets to either The Muppets Christmas Carol or Love Actually in Concert.

You agree and acknowledge that:

- A. You have read and will comply with these Terms & Conditions (“T&C”) for the “**Darling Harbour – Sail with Santa**” Competition (“Competition”); regardless of the manner in which you apply for or use any services or features described in these T&C, including any platform, website, subdomain of the website, an app or mobile site managed by us or our behalf by a third party.
- B. You have read and will comply with any Instagram/Facebook Terms & Conditions applying to your use of Instagram/Facebook when entering this Competition; and
- C. Entry by you into this Competition is deemed to be an acceptance of these T&C.

1. Promotional Period for the Competition

Start Date: 12pm 21/11/2022 (AEST)

End Date: 11.59pm 4/12/2022 (AEST)

(“Promotional Period”)

2. Eligible entrants for the Competition

- A. Entry is open to all Australian residents 18+, except PLACE MANAGEMENT NSW employees and their immediate families, and agencies associated with this promotion. “Immediate family member” means any of the following: spouse, de-facto spouse, child, or stepchild (whether natural or by adoption), parent, stepparent.
- B. Entrants under the age of 18 must have a parent or legal guardian’s approval to enter.

3. How to enter the Competition

- A. To enter the Competition and submit a valid entry, during the Promotional Period you must:
 - i. successfully complete the competition entry form with their correct contact details on darlingharbour.com, stating no more than 4 guests to bring along on the Sail with Santa experience.
- B. Only one (1) eligible entry per person, per method of entry will be accepted during the Promotional Period. By entering the Competition, you will receive a maximum of (1) entries as an entrant (“Entrant”).
- C. No entry fee is charged by PLACE MANAGEMENT NSW to enter this Competition. Where entry is allowed online, there is no additional cost to enter this Competition other than any cost you pay to access the social media platform of entry via your Internet service provider.

4. The Prize

- A. There will be two (2) prizes for winning the Competition (“Prize”). One (1) First Prize and one (1) Runner Up prize.

The ‘**First Prize**’ consists of:

- i. Up to four (4) tickets on board the Steam Tug Waratah on Saturday 10 December 2022 from 11.45am – 3pm.
- ii. *Santa photos are included in the experience free of charge. Images will be sent within 5 business days of the activity to the passenger's preferred email address.*
- iii. *Children are welcome to board the cruise but must be supervised at all times.*
- iv. *By joining this experience, you and your guests consent to being filmed and photographed with the potential to be featured in media publications.*
- v. *Smoking is strictly prohibited anywhere on board the Waratah.*
- vi. *Please dress for all weather and be aware that the weather can change during the course of the cruise. A windproof jacket may be useful whatever the weather as it may be breezy and cold out on the harbour. Sharp-heeled shoes and/or stilettos are not permitted on board Waratah and guests will be asked to remove them before boarding.*
- vii. *Please note that due to the heritage nature of Waratah, the vessel is unfortunately not wheelchair accessible.*
- viii. *Sydney Heritage Fleet accepts no responsibility for passengers' property lost or damaged whilst on board. All passengers travel on board our vessels at their own risk.*
- ix. *The Waratah will cruise in most weather conditions. If, in the opinion of the vessel Master on the day of the cruise, the wind and/or sea state is deemed unsuitable for the welfare, safety and comfort of passengers, the cruise may be cancelled.*

Total Prize Value: approximately \$200 AUD per ticket

The 'Runner Up' prize consists of:

- i. Two (2) tickets to The Muppets Christmas Carol at the ICC Sydney at 4pm on Saturday 10 December 2022, valued at \$300AUD
or;
- ii. Two (2) tickets to Love Actually in Concert at the ICC Sydney at 4pm or 8pm on Saturday 17 December 2022. (Winner can decide which time they prefer), valued at \$300AUD
- iii. One (1) parking pass at the ICC Sydney carpark, valued at \$50AUD

Prizes are subject to the terms and conditions as stated on the voucher.

- B. Only one (1) Prize maximum will be awarded to an entrant.
- C. The total retail value of all prizes is \$5950AUD. The value of the Prize is accurate and based upon the recommended retail value of the Prize (inclusive of GST) at the date of publishing these T&C. PLACE MANAGEMENT NSW accepts no responsibility for any variation in the value of the Prize after publication of these T&C. Prizes are subject to the T&C on the individual vouchers.
- D. No part of the Prize is transferable or exchangeable and cannot be redeemable for cash. If a Prize is unavailable, PLACE MANAGEMENT NSW reserves the right to substitute the prize to one of equal or greater value.

5. Determining the Winner

- A. Each Winner will be determined as follows:
 - i. At the specified End Date of the Competition, each valid entry will be entered into a process of random selection;

- ii. The winning entries will be selected by a computerised random selector;
 - iii. The draw conductor may draw additional reserve entries in case of an invalid entry or entrant is drawn; and
 - iv. This Competition is a game of chance and skill does not play a part.
- B. PLACE MANAGEMENT NSW reserves the right, to validate and check the authenticity of entries and the Entrant's details (including an Entrant's identity, age and place of residence). In the event that a Winner does not provide suitable proof as required by PLACE MANAGEMENT NSW within a reasonable time period after receiving such a request by PLACE MANAGEMENT NSW, the Winner forfeits the Prize in whole and no substitute will be offered.
- C. PLACE MANAGEMENT NSW reserves the right to disqualify entries in the event of non-compliance with these T&C. If there is a dispute, PLACE MANAGEMENT NSW will resolve the dispute in direct consultation with the Entrant. If the dispute cannot be resolved, PLACE MANAGEMENT NSW's decision will be final.

6. Contacting the Winner

- A. The Winners will be contacted via phone or email by PLACE MANAGEMENT NSW / DARLING HARBOUR within twenty-four (24) hours of the time the draw takes place. The Winner must acknowledge and respond to the email within one (1) day of receiving the Message. All reasonable attempts will be made to contact each Winner.
- B. PLACE MANAGEMENT NSW will deliver the Prize to the Winner's nominated email address within one (1) day of receiving a response to the Message.
- C. The Winner forfeits the Prize in the event:
- a. The Winner does not respond to the Message within one (1) day of receiving the Message;
 - b. PLACE MANAGEMENT NSW is unable to contact the Winner after all reasonable attempts have been made to contact them; or
 - c. The Winner does not take or claim the Prize within a time specified by PLACE MANAGEMENT NSW in the Message.
- D. In the event a Winner forfeits a Prize, PLACE MANAGEMENT NSW will not be obliged to substitute the Prize. PLACE MANAGEMENT NSW will hold the Prize for a total of one (1) days from the time of drawing the Winner and then a reserve entry will be deemed a Winner ("Reserve Winner") by PLACE MANAGEMENT NSW as follows:
- a. The Reserve Winner will be determined in accordance with the process for determining a Winner set out in this competition.
 - b. The Reserve Winner will be contacted via phone or email within twenty-four (24) hours of the time the draw takes place. The Reserve Winner must acknowledge and respond to the email within one (1) day of receiving the email. All reasonable attempts will be made to contact each Winner. The Reserve Winner forfeits the Prize in the event (and no further redraw will occur):
 - i. The Reserve Winner does not respond to the email within one (1) day of receiving the email;
 - ii. PLACE MANAGEMENT NSW is unable to contact the Winner after all reasonable attempts have been made to contact them; or

- iii. The Winner does not take or claim the Prize within a time specified by PLACE MANAGEMENT NSW in the email.

7. Privacy

- A. PLACE MANAGEMENT NSW will collect and use your personal information in accordance with the PLACE MANAGEMENT NSW Privacy Policy located at <https://www.PlaceManagementNSW.nsw.gov.au/privacy> (“Privacy Policy”) to:
 - a) Conduct the Competition;
 - b) Contact Winners and Reserve Winners;
 - c) Notifying Entrants of upcoming events promoted by PLACE MANAGEMENT NSW and future competitions;
 - d) Sharing your personal information with third parties where necessary to facilitate distributing and supplying you with the prize, and in association with conducting the Competition; and
- B. It is a condition of entry that the Entrant agrees to receive periodical communications regarding upcoming events and offers via email from Aware Super Theatre and ICC Sydney. You can opt out of these emails at any time.
- C. Except as disclosed in the PLACE MANAGEMENT NSW Privacy Policy, PLACE MANAGEMENT NSW won’t provide your person information collected to any other third parties unless required by law.
- D. There is no legal requirement for you to provide PLACE MANAGEMENT NSW with your personal information when you enter the Competition but failing to provide the personal information may mean you will not be able to participate in the Competition.

8. Further Conditions

- A. PLACE MANAGEMENT NSW does not endorse, support, promote, guarantee or verify in any way the views, opinion or judgement of any about Instagram/Facebook or any supplier used in association with the Competition or Prizes and you must exercise care and your own discretion when you use any associated supplier and the Prizes. PLACE MANAGEMENT NSW is not responsible to you or anyone else for loss suffered in connection with the use or availability of the Prize or Instagram/Facebook. PLACE MANAGEMENT NSW excludes, to the maximum extent permitted by law, any loss which arises, or may arise as a result of the use of the Prize.
- B. For more information about this competition please contact the promoter (PLACE MANAGEMENT NSW) at:

Place Management NSW
A: L2, 66 Harrington Street, The Rocks NSW 2150
E: contactusdarlingharbour@property.nsw.gov.au
Ph: (02) 9240 8500