

## Terms and Conditions

The purpose of the “**Darling Harbour Winter Festival Igloo**” Competition is to provide Australian residents the opportunity to win a ticket for a private Igloo from 6.15pm – 7.15pm on Sunday 21 August at the Darling Harbour Winter Festival plus \$100 to spend at the Toastiesmith stall and \$100 to spend at the Gelatissimo stall at the festival.

You agree and acknowledge that:

- A. You have read and will comply with these Terms & Conditions (“T&C”) for the “**Darling Harbour Winter Festival Igloo**” Competition (“Competition”); regardless of the manner in which you apply for or use any services or features described in these T&C, including any platform, website, subdomain of the website, an app or mobile site managed by us or our behalf by a third party.
- B. You have read and will comply with any Instagram/Facebook Terms & Conditions applying to your use of Instagram/Facebook when entering this Competition; and
- C. Entry by you into this Competition is deemed to be an acceptance of these T&C.

### 1. Promotional Period for the Competition

**Start Date:** 5pm 6/08/2022 (AEST)

**End Date:** 11.59pm 14/08/2022 (AEST)

(“Promotional Period”)

### 2. Eligible entrants for the Competition

- A. Entry is open to all Instagram/Facebook users 18+, except PLACE MANAGEMENT NSW employees and their immediate families, and agencies associated with this promotion. “Immediate family member” means any of the following: spouse, de-facto spouse, child, or stepchild (whether natural or by adoption), parent, stepparent.
- B. Entrants must be 18 years of age or older.

### 3. How to enter the Competition

- A. To enter the Competition and submit a valid entry, during the Promotional Period you must:
  1. Comment on the “**Darling Harbour Winter Festival Igloo**” Competition Post on either the Darling Harbour’s Facebook or Instagram accounts (or both accounts), which winter themed igloo location appeals to you most out of: Courchevel, France; Whistler, Canada; Niseko, Japan; Aspen, USA; or Cardrona, New Zealand. Entrants can also tag the friends that they would want to share the igloo experience with (optional).
- B. Only one (1) eligible entry per person, per method of entry will be accepted during the Promotional Period. By entering the Competition, you will receive a maximum of (2) entries as an entrant (“Entrant”).
- C. No entry fee is charged by PLACE MANAGEMENT NSW to enter this Competition. Where entry is allowed online, there is no additional cost to enter this Competition other than any cost you pay to access the social media platform of entry via your Internet service provider.

### 4. The Prize

- A. There will be one (1) prize for winning the Competition (“Prize”).

The ‘**Prize**’ consists of:

- i. One (1) x ticket for an Igloo at the Darling Harbour Winter Festival at 6.15pm – 7.15pm on Sunday 21 August 2022. The igloo can seat up to six (6) people. The igloo includes one round of warming winter drinks e.g. spicy mulled wine and Baileys hot chocolate.
- ii. \$100 to spend at the Toastiesmith stall at the Winter Festival event in Tumbalong Park from 6.15pm – 7.15pm on Sunday 21 August 2022.
- iii. \$100 to spend at the Gelatissimo stall at the Winter Festival event in Tumbalong Park from 6.15pm – 7.15pm on Sunday 21 August 2022.

B. Only one (1) Prize maximum will be awarded to an entrant.

C. The total retail value of all prizes is **\$265 AUD**. The value of the Prize is accurate and based upon the recommended retail value of the Prize (inclusive of GST) at the date of publishing these T&C. PLACE MANAGEMENT NSW accepts no responsibility for any variation in the value of the Prize after publication of these T&C.

D. No part of the Prize is transferable or exchangeable and cannot be redeemable for cash and subject to the terms and conditions as stated on the vouchers. If a Prize is unavailable, PLACE MANAGEMENT NSW reserves the right to substitute the prize to one of equal or greater value.

## 5. Determining the Winner

A. Each Winner will be determined as follows:

- i. At the specified End Date of the Competition, each valid entry will be entered into a process of random selection;
- ii. The winning entry will be selected by a computerised random selector;
- iii. The draw conductor may draw additional reserve entries in case of an invalid entry or entrant is drawn; and
- iv. This Competition is a game of chance and skill does not play a part.

B. PLACE MANAGEMENT NSW reserves the right, to validate and check the authenticity of entries and the Entrant's details (including an Entrant's identity, age and place of residence). In the event that a Winner does not provide suitable proof as required by PLACE MANAGEMENT NSW within a reasonable time period after receiving such a request by PLACE MANAGEMENT NSW, the Winner forfeits the Prize in whole and no substitute will be offered.

C. PLACE MANAGEMENT NSW reserves the right to disqualify entries in the event of non-compliance with these T&C. If there is a dispute, PLACE MANAGEMENT NSW will resolve the dispute in direct consultation with the Entrant. If the dispute cannot be resolved, PLACE MANAGEMENT NSW's decision will be final.

## 6. Contacting the Winner

A. The Winner will be contacted via email or phone by PLACE MANAGEMENT NSW ("Message") within twenty-four (24) hours of the time the draw takes place. The Winner must acknowledge and respond to the Message within one (1) day of receiving the Message. All reasonable attempts will be made to contact the Winner.

B. PLACE MANAGEMENT NSW will deliver the Prize to the Winner's nominated postal address within one (1) day of receiving a response to the Message.

- C. The Winner forfeits the Prize in the event:
- a. The Winner does not respond to the Message within one (1) day of receiving the Message;
  - b. PLACE MANAGEMENT NSW is unable to contact the Winner after all reasonable attempts have been made to contact them; or
  - c. The Winner does not take or claim the Prize within a time specified by PLACE MANAGEMENT NSW in the Message.
- D. In the event a Winner forfeits a Prize, PLACE MANAGEMENT NSW will not be obliged to substitute the Prize. PLACE MANAGEMENT NSW will hold the Prize for a total of one (1) day from the time of drawing the Winner and then a reserve entry will be deemed a Winner (“Reserve Winner”) by PLACE MANAGEMENT NSW as follows:
- a. The Reserve Winner will be determined in accordance with the process for determining a Winner set out in this competition.
  - b. The Reserve Winner will be contacted via email or phone within one (1) day of the time the draw takes place. The Reserve Winner must acknowledge and respond to the email or call within one (1) day of receiving contact. All reasonable attempts will be made to contact the Winner. The Reserve Winner forfeits the Prize in the event (and no further redraw will occur):
    - i. The Reserve Winner does not respond to the Message within one (1) day of receiving the email or phone call;
    - ii. PLACE MANAGEMENT NSW is unable to contact the Winner after all reasonable attempts have been made to contact them; or
    - iii. The Winner does not take or claim the Prize within a time specified by PLACE MANAGEMENT NSW in the Message.

## 7. Privacy

- A. PLACE MANAGEMENT NSW will collect and use your personal information in accordance with the PLACE MANAGEMENT NSW Privacy Policy located at [https://www.Place Management NSW.nsw.gov.au/privacy](https://www.PlaceManagementNSW.nsw.gov.au/privacy) (“Privacy Policy”) to:
- a) Conduct the Competition;
  - b) Contact Winner and Reserve Winner;
  - c) Notifying Entrants of upcoming events promoted by PLACE MANAGEMENT NSW and future competitions;
  - d) Sharing your personal information with Hyatt Regency Sydney and ICC Sydney for the purpose of them communicating their upcoming activities via email which you will be able to opt out of at any time;
  - e) Sharing your personal information with third parties where necessary to facilitate distributing and supplying you with the prize, and in association with conducting the Competition; and
- B. Except as disclosed in the PLACE MANAGEMENT NSW Privacy Policy, PLACE MANAGEMENT NSW won't provide your person information collected to third parties unless required by law.

- C. There is no legal requirement for you to provide PLACE MANAGEMENT NSW with your personal information when you enter the Competition but failing to provide the personal information may mean you will not be able to participate in the Competition.

## **8. Further Conditions**

- A. PLACE MANAGEMENT NSW does not endorse, support, promote, guarantee or verify in any way the views, opinion or judgement of any about Instagram/Facebook or any supplier used in association with the Competition or Prizes and you must exercise care and your own discretion when you use any associated supplier and the Prizes. PLACE MANAGEMENT NSW is not responsible to you or anyone else for loss suffered in connection with the use or availability of the Prize or Instagram/Facebook. PLACE MANAGEMENT NSW excludes, to the maximum extent permitted by law, any loss which arises, or may arise as a result of the use of the Prize.
- B. For more information about this competition please contact the promoter (PLACE MANAGEMENT NSW) at:

Place Management NSW  
A: L2, 66 Harrington Street, The Rocks NSW 2150  
E: [contactusdarlingharbour@property.nsw.gov.au](mailto:contactusdarlingharbour@property.nsw.gov.au)  
Ph: (02) 9240 8500