



**CHINESE
GARDEN**
of friendship

CHINESE GARDEN OF FRIENDSHIP GENERAL CONDITIONS

Chinese Garden staff and management are dedicated to providing a safe and enjoyable environment for all patrons, staff and clients. These general conditions of entry are applicable to all visitors, clients, patrons and staff attending the Chinese Garden of Friendship and are subject to change without notice.

You (which means an individual, partnership or any body or person whether incorporated or not) accept and acknowledge these Terms and Conditions (“Terms and Conditions”) apply to general visit and/or your application for, and use of Friends of the Garden Membership and other venue hire, filming & photography bookings regardless of the manner in which you apply for or use any services or features described in these Terms and Conditions, including any platform, website, subdomain of the website, an app or mobile site managed by us or our behalf by a third party.

Entry into the Chinese Garden is subject to the following general conditions:

Your Behaviours in Chinese Garden

1. The right of admission is reserved. The Chinese Garden staff have the right to refuse entry to, or to remove from, the Chinese Garden any persons who are intoxicated or disorderly, or whose conduct is unlawful or offensive, or who are not entitled to attend an event. Any persons who cause a disturbance, or who refuse to comply with reasonable requests from the Chinese Garden staff, may be removed from the venue.
2. The Chinese Garden staff have the right to refuse entry to, or to remove from, the Chinese Garden any persons who is displaying acts of physical intimacy that does reflect the family friendly nature of the venue.
3. In accordance with the Smoke-Free Environment Act 2000, the Chinese Garden is a smoke-free venue. Smoking of any kind is not permitted anywhere inside the venue. Any patrons who refuse to comply, will be removed from the venue.
4. The Chinese Garden staff will refuse entry to persons who are drug affected or carrying drugs.
5. The Chinese Garden staff will refuse entry to persons carrying, or attempting to bring in, alcoholic beverages, cans, glass and bottles (including PET bottles unless otherwise expressly stated).
6. The Chinese Garden staff will refuse entry to persons carrying, or attempting to bring in, weapons (real or replica), laser pointers, fireworks, chains, glow sticks, skateboards, skates and scooters.
7. The Chinese Garden staff may refuse entry of persons with larger backpacks and bags, other than handbags or bags of similar size.
8. The Chinese Garden staff will refuse entry of persons with drones and, or, other remote-controlled devices, unless otherwise approved by the Chinese Garden management.
9. All patrons are required to remain dressed and wear shoes for their own safety. Clothing should reflect the family friendly nature of the venue. The Chinese Garden staff reserve the right to deny entry to visitors wearing clothing items displaying offensive text and/or images or otherwise partially nude.
10. All patrons should be aware that the Chinese Garden is monitored by a CCTV network.
11. All patrons must not solicit, display, attempt to sell or distribute any goods or advertising, promotional or political materials (or similar) to any other person.
12. All patrons shall not cause any display of images, words, acts or other material of a crude, offensive nature that is likely to embarrass or distress or in any way injure the reputation of Place Management NSW, its employees or any member of the public.



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13. All patrons are not permitted to utilise the Chinese Garden for religious proselytization or in a way that is considered political in nature and not in the spirit of Chinese and Australian friendship.
14. All patrons must not harass or abuse staff or any other visitor.

Consumption of Food and Beverage

15. The Chinese Garden is a licensed premise which alcoholic beverages are permitted to be retailed and consumed. The Chinese Garden fully supports and practices the Responsible Service of Alcohol under the Liquor Act 2007. Any person found inside the Chinese Garden to be intoxicated, violent, quarrelsome or disorderly will be removed and prevented from re-entering. Police will be notified of any person found supplying minors with alcohol and these persons will also be removed from the Chinese Garden.
16. All patrons must not supply commercial quantity of food or beverage products into the Chinese Garden unless approved by the Chinese Garden management. Visitors will be advised to dispose of such items or will have the items confiscated prior to entering the Chinese Garden. This does not apply to food or beverages for persons with special dietary requirements or medical needs, however no picnics are permitted.

Risk and Damages

17. It is to be clearly noted that under the Civil Liabilities Act 2002 No 22, general admission crowds and general access may cause recreational risk. All patrons purchasing tickets or attending events within the Chinese Garden must assess their own risk prior to entry.
18. All patrons must take extra care around uneven surfaces and the water's edge. It is advisable that visitors wear flat, non-slippery walking shoes.
19. All patrons only have access to the stone or paved pathways of the Chinese Garden. Visitors are not permitted to enter the garden beds, climb trees or the rockery, or swim in the lake. This includes the grassed areas and lawns of the Chinese Garden.
20. All patrons must not cause any damage to the Chinese Garden structures and environment, including its fauna, flora and wildlife. Feeding wildlife, including koi fish, birds and water dragons, is prohibited unless under the supervision of the Chinese Garden staff. Chinese Garden reserves any and all rights and remedies available to it in relation to any damage or loss.
21. All patrons must not harm any wildlife within the Garden. Chasing, or throwing rocks at animals is strictly prohibited.
22. All patrons must be aware that animals within the Garden are wild and can be unpredictable, especially during breeding season. Beware of swooping birds.

Persons under 16

23. Persons under the age of 16 must be always under the direct supervision of an adult. The Chinese Garden staff may refuse entry to, or to remove from, the Chinese Garden, or to refer to the police, any persons under the age of 16 who are without adult supervision.

Personal Belongings

24. Bags and other items may be subject to inspection for the purpose of ensuring the compliance of the General Conditions. Any persons who refuse inspections may be denied entry to the Chinese Garden.



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25. All patrons are responsible for their own property. The Chinese Garden, its staff and management will not take responsibility for damage or loss of personal property.
26. Pram parking is allowed in the designated pram parking area. Prams, bags or personal belongings are not to be unattended in the Garden.

Animals and Vehicles

27. No animals can be brought onto the premises, except for assistance animals. No animals may be left unattended outside of the Chinese Garden.
28. The Chinese Garden forecourt is a pedestrian precinct. No vehicles are permitted on site.
29. Bikes are to be chained at the appropriate parking spots on the Chinese Garden forecourt.

Photos

30. General photography for personal use (without disturbing general visitors, blocking pavilions or pathways, using areas to change, or occupying spaces for extended periods of time) is allowed. Staff have delegated authority to determine if photography sits outside of general photography parameters.
31. Staff will assess the suitability of photography and determine whether additional fees are applicable if photography:
 - a. is commercial in nature.
 - b. engages a professional photographer.
 - c. occurs on weekends and public holidays.
 - d. group size is 5 or more people.
 - e. utilises special props, change of clothes, make up & hair, tripods, lighting, professional photographic equipment that is not a hand-held camera.
 - f. may have negative impact on other visitors.
 - g. requires extended use of any particular area for longer than 15 minutes.
 - h. involves physical activities, for example dancing, martial art, or other forms of physical exercises.
 - i. is for the purpose of a student assignment in which case the institution's Public Liability Insurance will need to be supplied
 - j. Is for a special occasion for example maternity, wedding or engagement celebrations.
32. Please refer to the [Filming and Photography Information Pack](#) on our website for further details. Email functions@property.nsw.gov.au to have the project assessed and preapproved.

Venue Hire

The pavilions around the Garden may be hired for an extended period. For further details [on Venue Hire](#), please refer to our website.

COVID Safety

The safety of all visitors, clients, patrons and staff is our top priority. Chinese Garden requires all the visitors to comply with any current [Public Health Orders and restrictions](#) issued by the NSW Government. Working with the advice by the NSW Health Department and the State and Federal Governments, we welcome visitors to the Garden in a controlled and responsible way. For detailed Covid-19 restrictions, guidelines and information please refer to [the Chinese Garden Website](#) and the [NSW Government website](#).